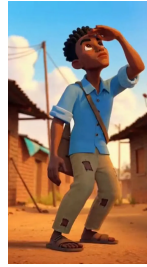


Field FAQ

Quick answers for internet, apps, power, privacy, content changes, and sharing.



LEARNING RESOURCES IN USE

Plain answer

When someone is confused, give them the next action, not a lecture. Each answer should point back to one simple step.

Field steps

01

Listen for the blocker

Is the problem power, Wi-Fi, file location, device type, language, or confidence?

02

Answer in one sentence

Give the shortest accurate answer first.

03

Show the next action

Point to the button, cable, Wi-Fi name, folder, or handout they need.

04

Confirm on the device

Have the person do the step while you watch.

05

Write down repeats

If several people ask the same question, update the guide or PDF.

FIELD PROMISE

Simple beats complete in the field. Answer the next practical question first.

Quick board summary



LEARNING RESOURCES IN USE

01

Does it need internet?

No. The local library should work offline.

02

Does every phone need an app?

No for basic library access. Some sharing routes use common apps such as LocalSend.

03

What if power fails?

Use battery, solar, or local power planning.

04

Is this packet scraping?

No. Analytics do not inspect packet payloads.

REMEMBER

Keep this handout with the field kit. Use it to explain the system in simple language before opening the longer website directory.